NARRATOR stands in front of a gray background.

Text: How do I create a password?
Archive stock footage of 1920s Speakeasy Style OR Present Day Screen - Access Denied OR Present Day Login Screen- black screen flash and says: Not the same as your Beach ID!!!!
Text: We can help!
Camtasia screen capture split screen.
Narrator points to each step.

Text: I forgot my password!
Hangman animation

Camtasia screen capture split screen.
Narrator points to each step

END TITLE CARD

NARRATOR
HI there! Welcome to Library Fast FAQs!

NARRATOR
Need a password?

NARRATOR
From the library home page, go to "Create Account/Password". Fill out the necessary blanks and you’re all set!

With a library password, you can renew books, access the library's full databases, and use interlibrary services!

NARRATOR
Forgot your password?
We can help with that too!

NARRATOR
From the library home page, go to "Create Account/Password". Click the link that says, "Forgot Password?" and fill out the necessary information to retrieve your password.

NARRATOR
That’s it! You’re all set!

NARRATOR
Until next time on Library Fast FAQs!